

# Learning Support for Apprentices

## What is learning support?

This is the term used to describe the help we offer learners who need a little extra support with their studies. We have a professional support mentor who sees learners on a one-to-one basis to help them overcome learning difficulties and so achieve their qualifications.

## How do I know if I need learning support?

Before the training programme begins, each learner takes an assessment to identify whether they would benefit from extra help to support them in specific areas of their learning. Usually, the learner is fully aware of any problems that are identified but may not have had the confidence or indeed the support to tackle them before.

Learners may experience a variety of difficulties for different reasons. They may have missed out on learning a specific skill because they were unwell or not in school for other reasons. They may be dyslexic, have a visual or hearing impairment or a physical problem for which they have not before received help.

As learners enter the world of work they recognise the need for help in dealing positively with the problem and are willing to co-operate in order to benefit from the support available. If the need for extra help is identified, training programmes are tailored to suit the individual learner's needs. This is done through discussion and the support mentor will put together a structured support programme.

As learners take responsibility for themselves, they often welcome the chance to work with a professional on a one-to-one basis in a relaxed, adult and unthreatening environment.

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