



Name	Casey Miles
Job Title	Trainer/Assessor

How long have you worked for ITS?	I started working as a Trainer/Assessor for ITS in January 2015
What's your background?	On leaving school I went straight into an Apprenticeship doing day release at college. I then progressed to an Advanced Apprenticeship that was done through ITS. They persuaded me to take the Assessor qualification – and here I am!
What does your work involve?	Visiting learners in their salons for training and assessment, monitoring learners' progress and liaising with in-salon assessors and managers.
What's the best part of your job?	Interacting with learners is the absolute best!
Who's been an important inspiration to you?	My Mum.
If you could change one thing in this world, what would it be?	Wipe out stress – it does nobody any favours.
What's your favourite motto?	Be stronger than your excuses.
What do you like doing when you're not working?	Running and cycling.
What's your favourite film?	Has to be 'Forrest Gump'
What's your all time favourite song?	Dog Days are Over – Florence & The Machine